

PPCC Info. re Dockless Electric Scooter Issues/Reporting (September 2021)

1) From LADOT:

<https://ladot.lacity.org/projects/transportation-services/shared-mobility/micromobility>

Micromobility Report & FAQ:

Do not park:

- In front of driveways, crosswalks and transit stops
- Near ADA access ramps
- Near utilities (such as fire hydrants)
- Along color curbs (such as Accessible Parking Zones-blue and Loading Zones-yellow)
- On landscaped areas or grass
- On sidewalks less than 3 feet wide
- Leave at least 6 feet of sidewalk space for pedestrians and persons with disabilities

You can report issues related to shared scooters and bicycles to MyLA311. Providers are responsible for closing out service request information and must share the status of the service request. Providers have 2 hours to respond to a request (7 a.m. – 10 p.m.) and must have a team available 24 hours a day. Any vehicle that has not been moved after 5 days is subject to impound by the Bureau of Sanitation.

2) From the Dept. of Neighborhood Empowerment:

<https://empowerla.org/report-poorly-parked-or-abandoned-scooters-via-311/>

Report Poorly Parked or Abandoned Scooters via 311

Angelenos can now report improperly parked scooters (or other dockless vehicles like e-bikes) that are improperly parked to MyLA311 – LA’s one-stop-shop for requesting City services!

How to make a report:

To get help, get in touch with MyLA311 in one of the following ways:

-- **Phone 3-1-1** from any landline or mobile phone in the LA area (if calling from outside the City, dial [\(213\) 473-3231](tel:2134733231) or call [\(213\) 473-5990](tel:2134735990) for TDD. Phone hours are 8 am – 4:45 pm daily. Tell the customer service representative that you’d like to report an abandoned or badly parked dockless vehicle.

-- **Visit the MyLA311 website** at <https://www.lacity.org/myla311>. Click the link to the Service Request Form; then select “**Dockless Mobility Enforcement**” in the Transportation section of the MyLA311 service request list.

-- Use the **MyLA311 mobile app** for Android or iOS and select “**Dockless Mobility Enforcement**” in the Transportation section of the service request list. The app is available on the Google Play store, the Apple App store, and on the 311 website linked above.

3) From CD 11 (November, 2020):

<http://pacpalicc.org/wp-content/uploads/2020/11/Dockless-Electric-Scooters-Update.pdf>