



# City of Los Angeles Emergency Management Department

## Disaster Recovery Center

### Menu of Services



**Incident Name:** 2025 January Fires

**Disaster Recovery Center Location:** 10850 W. Pico Blvd. Los Angeles, CA 90064 (enter on Westwood Blvd.)

**Dates and Hours:** Beginning Wednesday, January 15th, 2025, 7 days a week, 9am - 8pm (hours subject to change)

| Agency                                                                                                                                                                                                                    | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>City of Los Angeles</b>                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>City of Los Angeles Emergency Management Department</b><br><a href="https://emergency.lacity.gov/">https://emergency.lacity.gov/</a>                                                                                   | <ul style="list-style-type: none"><li>• Stood up the Disaster Recovery Center (DRC) and are coordinating facility services</li><li>• Intake services/DRC management</li><li>• Video Remote Interpreting for the DRC (VRI)</li><li>• Disaster Preparedness Information</li></ul>                                                                                                                                |
| <b>Department of Water and Power</b><br><a href="https://www.ladwp.com/">https://www.ladwp.com/</a>                                                                                                                       | <ul style="list-style-type: none"><li>• Service order requests handled on-site<ul style="list-style-type: none"><li>◦ Discontinue billing for properties that are a complete loss</li><li>◦ Transfer of billing</li><li>◦ Transfer of service (to new address)</li></ul></li><li>• Payment arrangements</li><li>• Pay plans</li><li>• Info on rebuilding related to utilities; contact for SoCal Gas</li></ul> |
| <b>City of Los Angeles Economic &amp; Workforce Development Department</b><br><a href="https://ewddlacity.com/">https://ewddlacity.com/</a><br>(213)-989-3158                                                             | <ul style="list-style-type: none"><li>• Information on 11 Business Source Centers which provide technical business assistance, access to capital and loan assistance</li><li>• Information on 14 WorkSource Centers and 11 YouthSource Centers which connect individuals to jobs/internships</li><li>• Visit the table to learn about these and other services</li></ul>                                       |
| <b>City of Los Angeles WorkSource Centers (AJCC's)</b><br><a href="https://ewdd.lacity.gov/index.php/employment-services/worksource-centers">https://ewdd.lacity.gov/index.php/employment-services/worksource-centers</a> | <ul style="list-style-type: none"><li>• Employment opportunities, job search, placement assistance, career assessment, career planning, training services, case management</li><li>• Come by our table to connect to the LA City WorkSource system</li></ul>                                                                                                                                                   |

| Agency                                                                                                                                                                                          | Resources & Services Providing                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>City of LA BusinessSource</b><br><a href="https://business.lacity.gov/resource/business-source-centers">https://business.lacity.gov/resource/business-source-centers</a>                     | <ul style="list-style-type: none"> <li>• The city funds 11 BusinessSource Centers across L.A. We are here to help businesses access currently available assistance including emergency supports. Various small business assistance programs are available. Please come visit our table.</li> </ul> |
| <b>City of Los Angeles Community Investment for Families Department</b><br><a href="http://WWW.LA4FAMILIES.ORG/programs-resources">WWW.LA4FAMILIES.ORG/programs-resources</a><br>(213)-473-3231 | <ul style="list-style-type: none"> <li>• Funds and oversees 19 Family Source Centers - support families with many benefits (search for a site near you or stop by their table for a list of sites and supports)</li> </ul>                                                                         |
| <b>LA Metro</b><br><a href="https://www.metro.net/">https://www.metro.net/</a>                                                                                                                  | <ul style="list-style-type: none"> <li>• Stop by our table for various programs regarding fares</li> <li>• LIFE program - Low-Income Fare is Easy</li> <li>• Go Pass</li> <li>• Bus and Rail service information</li> </ul>                                                                        |
| <b>City of Los Angeles Bureau of Engineering</b><br><a href="https://engineering.lacity.gov/">https://engineering.lacity.gov/</a>                                                               | <ul style="list-style-type: none"> <li>• Will be knowledgeable as to Debris Removal process</li> <li>• Permitting for the right of way (streets &amp; sidewalks) as part of rebuilding</li> <li>• Driveway apron and sidewalk repair/ reconstruction - Sewer Connections</li> </ul>                |
| <b>City of Los Angeles Civil and Human Rights Department</b><br><a href="http://CIVILANDHUMANRIGHTS.LACITY.ORG/LAforall">CIVILANDHUMANRIGHTS.LACITY.ORG/LAforall</a>                            | <ul style="list-style-type: none"> <li>• Help with anyone who is being discriminated against in terms of housing, employment, commerce and education in the private sector.</li> <li>• Language access services (Spanish and Korean on site)</li> </ul>                                            |

| Agency                                                                                                                                                                                                                                                    | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>City of Los Angeles Department of Aging</b><br><br><a href="https://aging.lacity.gov/">https://aging.lacity.gov/</a>                                                                                                                                   | <ul style="list-style-type: none"> <li>• Transportation, in-home assistance, emergency alert response system</li> <li>• Support for individuals who are 60+</li> </ul>                                                                                                                                                                                        |
| <b>City of Los Angeles Department of Animal Services</b><br><br><a href="https://www.laanimalservices.com/">https://www.laanimalservices.com/</a><br>(888) 452-7381<br><br><b>LOS ANGELES FIRE EVACUATION - ANIMAL SERVICES HOTLINE</b><br>(213) 270-8155 | <ul style="list-style-type: none"> <li>• <b>Information on how to find lost pets, database of lost pets, information on distribution centers (for pet food, supplies &amp; comfort items) and donation centers.</b> Referrals to partner organizations that can help with pet retention needs</li> <li>• <b>Can provide copies of dog licenses</b></li> </ul> |
| <b>City of Los Angeles Department of Building and Safety</b><br><br><a href="https://dbs.lacity.gov/">https://dbs.lacity.gov/</a><br>PHONE # 311                                                                                                          | <ul style="list-style-type: none"> <li>• Can provide information on the debris removal, demolition process and rebuilding, but this information is in the early stages as it may also involve decisions from the Federal, state and county. Inspection on affected buildings.</li> </ul>                                                                      |
| <b>City of Los Angeles Department of City Planning</b><br><br><a href="https://planning.lacity.gov/">https://planning.lacity.gov/</a>                                                                                                                     | <ul style="list-style-type: none"> <li>• Permitting assistance in Coastal Zones within City Limit</li> <li>• Answer questions on permitting process</li> </ul>                                                                                                                                                                                                |
| <b>City of Los Angeles Department on Disability</b><br><br><a href="https://disability.lacity.gov/">https://disability.lacity.gov/</a>                                                                                                                    | <ul style="list-style-type: none"> <li>• <b>Help with replacing damaged medical equipment or equipment left behind</b></li> <li>• <b>Help people find housing that accommodates disabilities</b></li> </ul>                                                                                                                                                   |

| Agency                                                                                                                                                                                                                                  | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>City of Los Angeles Housing Department</b><br><br><a href="https://housing.lacity.gov/">https://housing.lacity.gov/</a><br><b>(866) 557-RENT</b>                                                                                     | <ul style="list-style-type: none"> <li>• Can help people understand Tenant and Landlord rights, especially in buildings under city rent control</li> </ul>                                                                                                                                                                                                                             |
| <b>Housing Authority of the City of Los Angeles (HACLA)</b><br><br><a href="https://hacla.org/en">https://hacla.org/en</a><br><b>(213) 817-0329</b>                                                                                     | <ul style="list-style-type: none"> <li>• <b>Exclusive access to HACLA's Asset Management Market Rate/Affordable Rental Listings. No income restrictions on some properties.</b></li> <li>• <b>The waiving of all application and move-in fees for disaster victims.</b></li> <li>• Info about our Section 8 and Public Housing Programs</li> </ul>                                     |
| <b>Mayor's Crisis Response Team (just outside entrance to DRC)</b><br><br><a href="https://lacrt.org/">https://lacrt.org/</a>                                                                                                           | <ul style="list-style-type: none"> <li>• Connecting people with the right resources at the Disaster Recovery Center</li> <li>• Crisis and trauma-informed navigation to access all resources</li> </ul>                                                                                                                                                                                |
| <b>Mayor Karen Bass Help Desk</b><br><br><a href="https://lacity.gov/">https://lacity.gov/</a><br><a href="https://mayor.lacity.gov/Contact">https://mayor.lacity.gov/Contact</a><br><b>(213) 978-1028</b>                              | <ul style="list-style-type: none"> <li>• Casework navigation to help access all City of Los Angeles services &amp; departments</li> <li>• Information on Mayor Karen Bass' recent Executive Orders to accelerate rebuilding homes and all recovery efforts; taking formal public comments for Mayor Bass</li> <li>• Navigation to resources at the Disaster Recovery Center</li> </ul> |
| <b>City of Los Angeles Council District 11 - Councilmember Traci Park</b><br><br><a href="https://lacity.gov/directory/council-member-district-11">https://lacity.gov/directory/council-member-district-11</a><br><b>(213) 473-7011</b> | <ul style="list-style-type: none"> <li>• We have donations available offsite (such as water, essential items, clothing, toiletries, etc.)</li> <li>• We can provide info on road blocks, house conditions in Palisades only</li> <li>• Please sign up for our newsletter to receive updates</li> </ul>                                                                                 |
| <b>Los Angeles Public Library</b><br><a href="https://lapl.org/">https://lapl.org/</a><br><b>(213) 228-7000</b>                                                                                                                         | <ul style="list-style-type: none"> <li>• Printing and scanning services and laptop usage</li> <li>• Issuing library cards</li> <li>• Short term technology checkout</li> <li>• Information and support</li> </ul>                                                                                                                                                                      |

| Agency                                                                                                                                             | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>City of Los Angeles Recreation and Parks</b><br><br><a href="https://www.laparks.org/">https://www.laparks.org/</a>                             | <ul style="list-style-type: none"> <li>• Childcare services at the disaster recovery center</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Los Angeles Unified School District</b><br><br><a href="https://www.lausd.org/domain/4">https://www.lausd.org/domain/4</a><br>(213)241-3840     | <ul style="list-style-type: none"> <li>• Assistance regarding enrollment, placement</li> <li>• Mental health resources</li> <li>• General education needs for all ages</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>SoCal Gas</b><br><br><a href="https://www.socalgas.com/">https://www.socalgas.com/</a>                                                          | <ul style="list-style-type: none"> <li>• Account Services.</li> <li>• Status of current gas service.</li> <li>• Can answer billing questions.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>County of Los Angeles</b>                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>LA County Department of Mental Health</b><br><br><a href="https://dmh.lacounty.gov/">https://dmh.lacounty.gov/</a><br>(800) 854- 7771           | <ul style="list-style-type: none"> <li>• <b>Connecting clients to mental health services (especially after a tragic event)</b></li> <li>• <b>Psychological supports/first aid</b></li> <li>• <b>Early assistance can minimize PTSD after catastrophic events</b></li> <li>• Accessing various additional services for our clients</li> </ul>                                                                                                                                                                                                                                     |
| <b>LA County Department of Economic Opportunity (DEO)</b><br><br><a href="https://opportunity.lacounty.gov/">https://opportunity.lacounty.gov/</a> | <ul style="list-style-type: none"> <li>• <b>Office of Small Business</b> - legal, technical assistance, entrepreneurship, county service navigation, certifications and contracting, SBA application assistance, access to capital, etc.</li> <li>• <b>Workforce Services</b> - County funded workforce services at five America's Job Centers of California (AJCC's) including on-the-job training, paid internships, wage subsidies and talent development supports. Access to jobs through the L.A. County AJCC's. Search for your local AJCC or visit their table</li> </ul> |

| Agency                                                                                                                                                      | Resources & Services Providing                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>LA County Department of Consumer and Business Affairs</b><br><a href="https://dcba.lacounty.gov/consumer/">https://dcba.lacounty.gov/consumer/</a>       | <ul style="list-style-type: none"> <li>• Referrals to support services for consumers, workers, and businesses, including: real estate fraud, consumer counseling, fraud protection, price gouging, complaint resolution, landlord/tenant services, worker protections, financial education</li> <li>• Office of Immigrant Affairs</li> </ul> |
| <b>211 Los Angeles</b><br><a href="https://211la.org/resources">https://211la.org/resources</a><br>2-1-1                                                    | <ul style="list-style-type: none"> <li>• Basic referral services throughout LA County (i.e. food, shelter, domestic violence support, income supports, etc.) Also working with <b>Airbnb &amp; Hilton on emergency temporary housing.</b></li> </ul>                                                                                         |
| <b>America's Job Center of California (AJCC) - Los Angeles County</b><br><a href="https://jvs-socal.org/">https://jvs-socal.org/</a>                        | <ul style="list-style-type: none"> <li>• Help small businesses and employers with jobs and training</li> <li>• Certification and apprenticeship and entrepreneurial development</li> </ul>                                                                                                                                                   |
| <b>Los Angeles County Assessor's Office - Jeffery Prang</b><br><a href="https://assessor.lacounty.gov/">https://assessor.lacounty.gov/</a><br>(213)974-8658 | <ul style="list-style-type: none"> <li>• Provide temporary Property Tax relief for misfortune and calamity situations</li> <li>• Applications are supported and can be submitted on-site</li> </ul>                                                                                                                                          |
| <b>Los Angeles County Child Support Services</b><br><a href="https://cssd.lacounty.gov/">https://cssd.lacounty.gov/</a>                                     | <ul style="list-style-type: none"> <li>• Update mailing address due to displacement to receive payments/mail from their case</li> <li>• Info on modifying child support orders due to a change in circumstances</li> <li>• Signing up for electronic payment options to receive child support payments</li> </ul>                            |
| <b>Los Angeles County Consumer and Business Affairs</b><br><a href="https://dcba.lacounty.gov/">https://dcba.lacounty.gov/</a><br>(800)592-8222             | <ul style="list-style-type: none"> <li>• Information on price gouging, housing tenant protection, and real estate fraud for unincorporated areas of Los Angeles County</li> </ul>                                                                                                                                                            |

| Agency                                                                                                                                                                          | Resources & Services Providing                                                                                                                                                                                                                                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Los Angeles County Department of Aging and Disabilities</b><br><br><a href="https://ad.lacounty.gov/">https://ad.lacounty.gov/</a><br><b>1(800)510-2020</b>                  | <ul style="list-style-type: none"> <li>• Senior Center Food Pantry</li> <li>• Adult Protective Services Case Management</li> <li>• Transportation Services</li> </ul>                                                                                                                                           |
| <b>Los Angeles County Department of Economic Opportunity</b><br><br><a href="https://opportunity.lacounty.gov/">https://opportunity.lacounty.gov/</a><br><b>(213)503-0773</b>   | <ul style="list-style-type: none"> <li>• Small business assistance</li> <li>• Workforce Development for employers and employees</li> <li>• Business legal assistance</li> </ul>                                                                                                                                 |
| <b>Los Angeles County Medical Examiner</b><br><br><a href="https://me.lacounty.gov/">https://me.lacounty.gov/</a>                                                               | <ul style="list-style-type: none"> <li>• Help with victims who passed away from fires</li> <li>• Help with missing persons identification</li> </ul>                                                                                                                                                            |
| <b>Los Angeles County Registrar-Recorder</b><br><br><a href="https://www.lavote.gov/">https://www.lavote.gov/</a><br><b>(800)201-8999</b>                                       | <ul style="list-style-type: none"> <li>• Provide assistance for individuals who lost vital records due to the fire</li> <li>• <b>Replacing marriage &amp; birth certificates for those married or born in CA</b></li> <li>• <b>Replace death certificates for deaths that occurred in California</b></li> </ul> |
| <b>Los Angeles County Department of Public Health (and Environmental Health)</b><br><br><a href="http://publichealth.lacounty.gov/eh/">http://publichealth.lacounty.gov/eh/</a> | <ul style="list-style-type: none"> <li>• <b>Tips on returning home after a fire, precautions when assessing your property, clean-up of smoke and soot, additional safety supports</b></li> <li>• Helping people get refills of prescription medication</li> <li>• Providing telehealth appointments</li> </ul>  |
| <b>Los Angeles County Department of Public Social Services</b><br><a href="https://dpss.lacounty.gov/">https://dpss.lacounty.gov/</a><br><b>(866)613-3777</b>                   | <ul style="list-style-type: none"> <li>• General relief application assistance</li> <li>• Medi-Cal (i.e. medical support), Cal-Fresh (i.e. food support), CalWorks (i.e. cash aid)</li> </ul>                                                                                                                   |

| Agency                                                                                                                                                                | Resources & Services Providing                                                                                                                                                                                                                              |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Los Angeles County Fire Department</b><br><br><a href="https://fire.lacounty.gov/">https://fire.lacounty.gov/</a>                                                  | <ul style="list-style-type: none"> <li>• Provide information on the clean up of hazardous materials at a property and the likely processes involved.</li> </ul>                                                                                             |
| <b>Los Angeles County Regional Planning</b><br><br><a href="https://planning.lacounty.gov/">https://planning.lacounty.gov/</a><br>(213)974-0051                       | <ul style="list-style-type: none"> <li>• Rebuilding permits in the unincorporated areas</li> <li>• Coastal Commission approval process</li> <li>• On-site temporary housing</li> </ul>                                                                      |
| <b>Los Angeles County Public Works</b><br><br><a href="https://dpw.lacounty.gov/">https://dpw.lacounty.gov/</a><br>1(800)933-0930                                     | <ul style="list-style-type: none"> <li>• Information regarding debris removal, mudflow engineering, rebuilding and permitting in unincorporated LA County</li> </ul>                                                                                        |
| <b>Los Angeles County Supervisor Lindsey Horvath</b><br><br><a href="https://lindseyhorvath.lacounty.gov/">https://lindseyhorvath.lacounty.gov/</a><br>(310) 231-1170 | <ul style="list-style-type: none"> <li>• Helps 3rd District residents connect to County services related to the Palisades fire</li> <li>• Personalized guidance to these services and assistance</li> <li>• Latest updates on the Palisades Fire</li> </ul> |
| <b>Los Angeles County Superior Court</b><br><br><a href="https://selfhelp.lacourt.org/">https://selfhelp.lacourt.org/</a>                                             | <ul style="list-style-type: none"> <li>• Access to custody &amp; visitation, child and spousal support, restraining orders &amp; evictions</li> <li>• We also offer services for folks in court who do not have an attorney</li> </ul>                      |
| <b>Los Angeles County Treasurer and Tax Collector</b><br><br><a href="https://ttc.lacounty.gov/">https://ttc.lacounty.gov/</a><br>(213)974-2111                       | <ul style="list-style-type: none"> <li>• Property tax and business license info.</li> <li>• Direct items to assessor for reassessment</li> <li>• Have multiple handouts related to wildfires and other emergencies related to reassessment</li> </ul>       |

| Agency                                                                                                                                                       | Resources & Services Providing                                                                                                                                                                                                                                               |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Los Angeles Homelessness Services Authority (LAHSA)</b><br><br><a href="https://www.lahsa.org/">https://www.lahsa.org/</a><br>(213)683-3333               | <ul style="list-style-type: none"> <li>Working with landlords to help connect individuals with housing</li> </ul>                                                                                                                                                            |
| <b>State Agencies</b>                                                                                                                                        |                                                                                                                                                                                                                                                                              |
| <b>UCLA</b><br><br><a href="https://www.ucla.edu/">https://www.ucla.edu/</a>                                                                                 | <ul style="list-style-type: none"> <li>Hosting the Disaster Recovery Center and addressing questions about UCLA</li> <li>Replacement diplomas from UCLA</li> <li>Job opportunities and services</li> </ul>                                                                   |
| <b>Cal Fire</b><br><br><a href="https://www.fire.ca.gov/">https://www.fire.ca.gov/</a><br>(213) 484-5604                                                     | <ul style="list-style-type: none"> <li><b>Providing updated information on the current state of the fires, areas evacuated and areas affected</b></li> </ul>                                                                                                                 |
| <b>California Contractors State License Board</b><br><br><a href="https://www.cslb.ca.gov/">https://www.cslb.ca.gov/</a><br>(800) 962-1125                   | <ul style="list-style-type: none"> <li>Can clarify rules for licensed contractor requirements in a disaster area, and the handiworker exemption</li> <li>Provides a tool on whether a contractor is licensed and their history</li> <li>List of Veteran Licensees</li> </ul> |
| <b>California Department of Insurance</b><br><br><a href="https://www.insurance.ca.gov/">https://www.insurance.ca.gov/</a><br>(800)927-4357                  | <ul style="list-style-type: none"> <li>Home insurance info and educational materials</li> <li>Coverage and claim analysis</li> </ul>                                                                                                                                         |
| <b>California Department of Motor Vehicles (CA DMV)</b><br><br><a href="https://www.dmv.ca.gov/portal/">https://www.dmv.ca.gov/portal/</a><br>1(800)777-0133 | <ul style="list-style-type: none"> <li><b>Providing replacement IDs and licenses, car titles and car registration</b></li> </ul>                                                                                                                                             |

| Agency                                                                                                                                               | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>CA Dept of Public Health-Center for Health Statistics</b><br><br><a href="https://www.cdph.ca.gov/">https://www.cdph.ca.gov/</a><br>(916)445-2684 | <ul style="list-style-type: none"> <li>• Application for death, birth and marriage certs</li> </ul>                                                                                                                                                                                                                                                                                                                                                         |
| <b>CA Dept of Social Services - Disaster Services Branch</b><br><br>(800)759-6807                                                                    | <ul style="list-style-type: none"> <li>• Provide information on funds that the State covers that help with damage (i.e. funeral expenses, moving, repair, cost of clothing, household items)</li> <li>• Additional \$10k in relief if need exceeds FEMA limits</li> </ul>                                                                                                                                                                                   |
| <b>California Department of Tax and Fee Administration</b><br><br><a href="https://www.cdtfa.ca.gov/">https://www.cdtfa.ca.gov/</a><br>(310)297-5210 | <ul style="list-style-type: none"> <li>• <b>Provide 90 day sales tax extension and relief for business owners in disaster area</b></li> <li>• Provide contact info for ongoing issues as well as payment plans and relief</li> <li>• Address changes</li> <li>• Replacement records for other tax purposes</li> <li>• Can close accounts</li> </ul>                                                                                                         |
| <b>California State Franchise Tax Board</b><br><br><a href="https://www.ftb.ca.gov/">https://www.ftb.ca.gov/</a><br>(888)825-9868                    | <ul style="list-style-type: none"> <li>• <b>Help people receive tax refunds for disaster loss, which can be applied to 2024 taxes</b></li> <li>• <b>Request copies of state tax returns lost in fire</b></li> <li>• <b>Tax filing extension</b></li> <li>• Update address</li> <li>• Provides copies of information about your personal or business account.</li> <li>• Reviews your account (personal or business) on any notices you received.</li> </ul> |
| <b>California Office of Emergency Services (CalOES)</b><br><br><a href="https://www.caloes.ca.gov/">https://www.caloes.ca.gov/</a>                   | <ul style="list-style-type: none"> <li>• Lead agency for State Disaster Relief</li> <li>• Coordinated the State Agencies participating in this Disaster Recovery Ctr</li> <li>• Can connect you to the appropriate state agency to address your need</li> </ul>                                                                                                                                                                                             |

| Agency                                                                                                                                                                                                                     | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>CalVet/MVA LA County</b></p> <p><a href="https://www.calvet.ca.gov/">https://www.calvet.ca.gov/</a><br/>(800)952-5626</p> <p><a href="https://mva.lacounty.gov/">https://mva.lacounty.gov/</a><br/>(877)454-8387</p> | <ul style="list-style-type: none"> <li>• Assisting veterans applying for VA disability compensation as well as healthcare.</li> <li>• Providing information on veteran home loans, connecting to Federal Veteran Affairs, connecting Veteran peer access network, and military records, veteran benefits</li> </ul>                                                                                                                                                                                                                                                                                                      |
| <p><b>State of California Employment Development Department</b></p> <p><a href="https://edd.ca.gov/">https://edd.ca.gov/</a><br/>(833)988-2284</p>                                                                         | <ul style="list-style-type: none"> <li>• <b>Provide Disaster Unemployment Assistance (DUA)</b></li> <li>• <b>Can provide in-person support for DUA unemployment claims for impacted service workers (including in-home support, housekeepers, landscapers, pool cleaners, etc.) who have lost their income due to the fires</b></li> <li>• <b>Assist customers disabled by the fires to file for disability</b></li> <li>• <b>Extensions for payroll tax returns and payments for affected businesses</b></li> <li>• Provide training and employment support (thru EDD, AJCC's &amp; City WorkSource Centers)</li> </ul> |
| <p><b>California Department of Housing and Community Development</b></p> <p><a href="https://www.hcd.ca.gov/">https://www.hcd.ca.gov/</a><br/>(800)952-8356</p>                                                            | <ul style="list-style-type: none"> <li>• Permit information, title searches, and salvaging documents for mobile and manufactured home</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <p><b>U.S. Department of State- Bureau of Consular Affairs (Passports)</b></p> <p><a href="https://travel.state.gov/content/travel.html">https://travel.state.gov/content/travel.html</a><br/>(877)487-2778</p>            | <ul style="list-style-type: none"> <li>• Assisting with the application process to replace lost, damaged or destroyed passports</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

| Agency                                                                                                                                                                                                                                      | Resources & Services Providing                                                                                                                                                                                                                                                                               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Assemblymember Jacqui Irwin</b></p> <p><a href="https://a42.asmdc.org/">https://a42.asmdc.org/</a><br/>(805)370-0542</p> <p><b>Senator Ben Allen</b></p> <p><a href="https://sd24.senate.ca.gov/">https://sd24.senate.ca.gov/</a></p> | <ul style="list-style-type: none"> <li>• Providing liaison services to constituents who need help with a state agency</li> <li>• On-going access to state agencies after the DRC has closed</li> <li>• Advocacy/support for our constituents facing issues only resolvable thru legislative means</li> </ul> |
| Federal Resources                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                              |
| <p><b>U.S. Small Business Administration (SBA)</b></p> <p><a href="https://lending.sba.gov/">https://lending.sba.gov/</a><br/>(800)659-2955</p>                                                                                             | <ul style="list-style-type: none"> <li>• Provide low-interest disaster loans to homeowners, businesses, and non-profits</li> </ul>                                                                                                                                                                           |
| <p><b>Federal Emergency Management Department (FEMA)</b></p> <p><a href="https://www.fema.gov/">https://www.fema.gov/</a></p>                                                                                                               | <ul style="list-style-type: none"> <li>• Case management, upload documents in person, application assistance, housing assistance, and disaster service assistance, for individuals who have suffered from the disaster, including homeowners, renters and others required to evacuate</li> </ul>             |
| <p><b>Congressman Brad Sherman</b></p> <p><a href="https://sherman.house.gov/">https://sherman.house.gov/</a></p> <p><b>Congressman Ted Lieu</b></p> <p><a href="https://lieu.house.gov/">https://lieu.house.gov/</a></p>                   | <ul style="list-style-type: none"> <li>• Disaster service information</li> <li>• Postal Service Information</li> <li>• Help you apply for document recovery through social security administration</li> <li>• Help you with passports through State Dept</li> </ul>                                          |

| Agency                                                                                                                                                       | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                                                             |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Social Security</b><br><br><a href="https://www.ssa.gov/">https://www.ssa.gov/</a><br>(866)964-4779                                                       | <ul style="list-style-type: none"> <li>• Records Change of Address</li> <li>• Providing assistance to replace Medicare and Social Security cards.</li> </ul>                                                                                                                                                                                                                                               |
| <b>Non-Governmental Organizations</b>                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>American Red Cross</b><br><br><a href="https://www.redcross.org/">https://www.redcross.org/</a><br>(310)922-8302                                          | <ul style="list-style-type: none"> <li>• <b>Sign ups for financial assistance</b></li> <li>• <b>Access to emergency housing shelters</b></li> <li>• <b>Disaster mental health and emotional support professional and nurse</b></li> <li>• Serving snacks onsite</li> <li>• Providing masks and personal protective equipment (PPE) (Not at the DRC, only at Entry Checkpoints to the fire area)</li> </ul> |
| <b>California Southern Baptist Disaster Relief</b><br><br><a href="https://csbc.com/disaster-relief/">https://csbc.com/disaster-relief/</a><br>(559)256-0855 | <ul style="list-style-type: none"> <li>• Help with personal property recovery, supporting sifting equipment at homes</li> <li>• Provide emotional and spiritual support; disaster trauma care</li> <li>• Have a chaplain on site</li> </ul>                                                                                                                                                                |
| <b>Habitat For Humanity of Greater Los Angeles</b><br><br><a href="https://www.habitatla.org/">https://www.habitatla.org/</a><br>(310)323-4663               | <ul style="list-style-type: none"> <li>• <b>Provide sign up for gift cards</b> (distribution offsite)</li> <li>• <b>Access to ReStore vouchers for furniture, appliances and other home goods</b></li> <li>• <b>Long-term rental and mortgage assistance and home rebuilding / repairs</b></li> </ul>                                                                                                      |
| <b>HPP Cares (Housing People Properly)</b><br><br><a href="https://hppcares.org/">https://hppcares.org/</a><br>(562)281-8861                                 | <ul style="list-style-type: none"> <li>• <b>Supporting homeowners in securing support from their home insurer</b></li> <li>• <b>Assisting with permanent housing options</b></li> <li>• Obtaining forbearance on mortgages and credit cards</li> <li>• Assisting with vetting contractors for the rebuild process</li> </ul>                                                                               |

| Agency                                                                                                                                                                                         | Resources & Services Providing                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>The Salvation Army</b><br><a href="https://www.salvationarmyusa.org/usn/help-disaster-survivors/">https://www.salvationarmyusa.org/usn/help-disaster-survivors/</a><br><b>(562)264-3600</b> | <ul style="list-style-type: none"> <li>• Sign up for direct assistance and referrals (financial and other resources, based on needs assessment)</li> <li>• Access to shelter and services at Salvation Army facilities</li> <li>• Provide spiritual and emotional care, while meeting the physical concerns of individuals and families, free from discrimination</li> </ul>                                              |
| <b>Team Rubicon</b><br><a href="https://teamrubiconusa.org/">https://teamrubiconusa.org/</a>                                                                                                   | <ul style="list-style-type: none"> <li>• Team Rubicon is a veteran-led humanitarian organization that serves communities globally</li> <li>• Has trained teams that provide removal of <b>hazardous vegetation, roof tarping and post-wind/fire assistance at no cost</b></li> <li>• Educate and advise on state and federal resources</li> <li>• Advice/support on weed abatement in Home Ignition Zone (HIZ)</li> </ul> |
| <b>The People Concern</b><br><a href="https://www.thepeopleconcern.org/">https://www.thepeopleconcern.org/</a>                                                                                 | <ul style="list-style-type: none"> <li>• Help low income residents find housing (shelter, supportive housing, connection to housing vouchers, mental health services, domestic violence support).</li> </ul>                                                                                                                                                                                                              |
| <b>Tzu Chi Foundation USA</b><br><a href="https://tzuchi.us/">https://tzuchi.us/</a><br><b>(909)447-7799 ext.6500</b>                                                                          | <ul style="list-style-type: none"> <li>• <b>Provide emergency relief financial assistance</b></li> <li>• <b>Medical, food, housing, clothing, spiritual assistance</b></li> </ul>                                                                                                                                                                                                                                         |
| <b>United Policyholders</b><br><a href="https://uphelp.org/">https://uphelp.org/</a><br><b>(415)393-9990</b>                                                                                   | <ul style="list-style-type: none"> <li>• Provides California Wildfire Recovery Guide</li> <li>• Free, trustworthy help navigating the process of returning to a wildfire damaged area, repairing and replacing damaged and destroyed property, and collecting all available insurance funds</li> </ul>                                                                                                                    |
| <b>West Valley Counseling Center</b><br><a href="https://westvalleycounseling.org/">https://westvalleycounseling.org/</a><br><b>(818)758-9450</b>                                              | <ul style="list-style-type: none"> <li>• Provide <b>mental health counseling for families and individuals</b></li> </ul>                                                                                                                                                                                                                                                                                                  |

| Agency                                                                                                                                        | Resources & Services Providing                                                                                                                                                                                                             |
|-----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Catholic Charities of Los Angeles</b><br><a href="https://catholiccharitiesla.org/">https://catholiccharitiesla.org/</a>                   | <ul style="list-style-type: none"> <li>• Disaster case managers assisting with one-on one supports</li> <li>• Help with your government applications</li> <li>• Access to our wide network of non-profits and service providers</li> </ul> |
| <b>Los Angeles Regional Community Recovery Organization (LARCRO)</b><br><a href="https://larcro.org/">https://larcro.org/</a>                 | <ul style="list-style-type: none"> <li>• Provides coordination services to support a resilient recovery for individuals and communities</li> <li>• Supports communities in long-term disaster recovery</li> </ul>                          |
| <b>Community Organized Relief Effort (CORE)</b><br><a href="https://www.coreresponse.org/">https://www.coreresponse.org/</a><br>(323)934-4400 | <ul style="list-style-type: none"> <li>• Taking applications for direct <b>financial assistance</b> / <b>direct cash assistance</b> for wildfire affected people (needs-based and within two weeks)</li> </ul>                             |
| <b>JVS SoCal (Jobs, Vision, Success)</b><br><a href="https://jvs-socal.org/">https://jvs-socal.org/</a>                                       | <ul style="list-style-type: none"> <li>• Veteran services</li> <li>• Job assistance</li> <li>• Assistance with housing needs</li> </ul>                                                                                                    |
| <b>City of Malibu</b><br><br><b>Building Safety: (424)395-6445</b><br><b>Planning: (424)422-8362</b>                                          | <ul style="list-style-type: none"> <li>• Assisting with the rebuilding process and City of Malibu specific questions</li> </ul>                                                                                                            |
| <b>Coalition for Humane Immigrant Rights (CHIRLA)</b><br><a href="https://www.chirla.org/">https://www.chirla.org/</a>                        | <ul style="list-style-type: none"> <li>• Providing immigration information and employment assistance</li> <li>• Assisting those who may not be eligible for government programs (including financial assistance)</li> </ul>                |