



Los Angeles
Department of
Water & Power



alpha | **BEST**

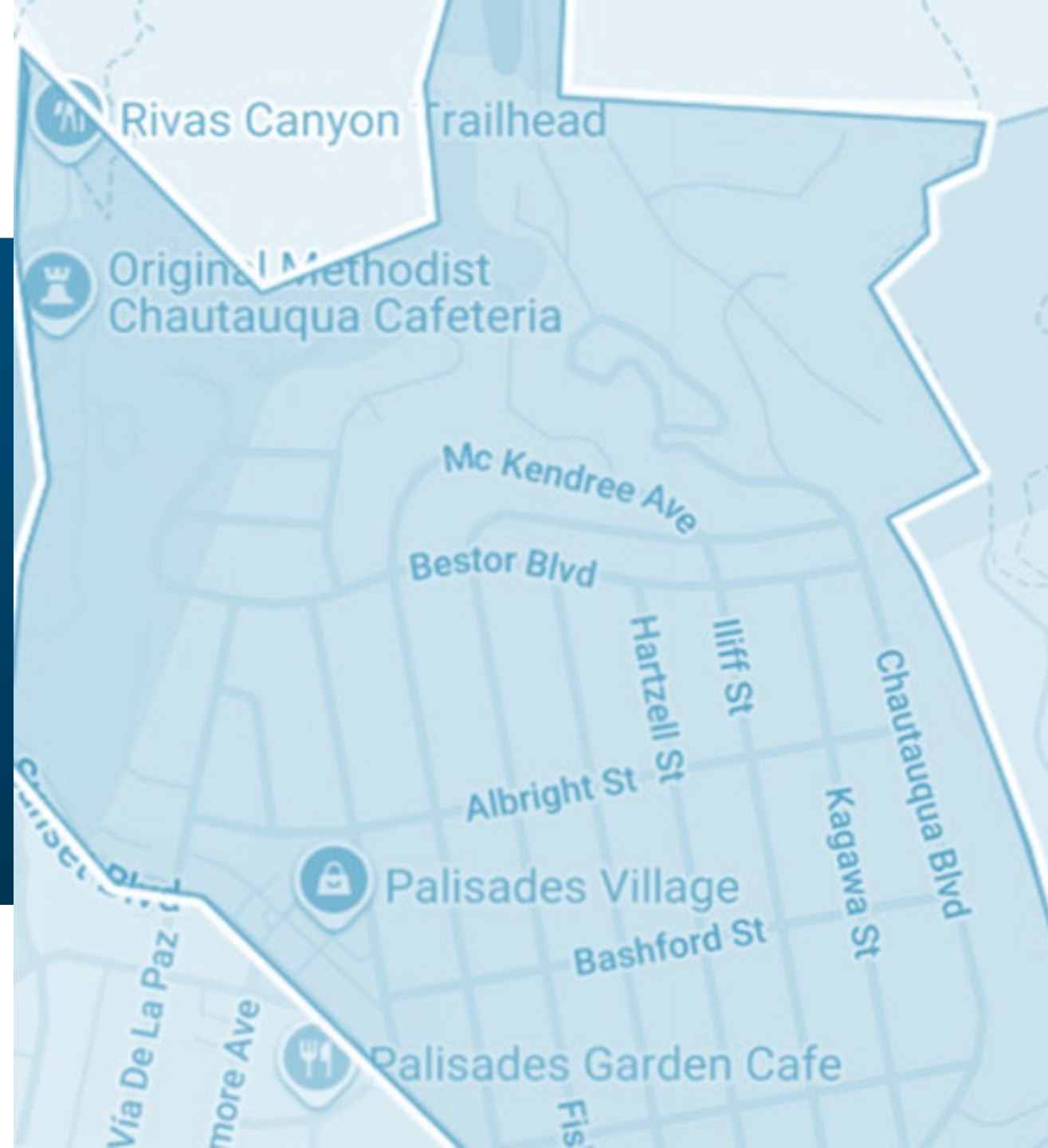
Alphabets Community Meeting

Grid Modernization
& Undergrounding
Updates

Palisades Charter
High School
& Virtual/Zoom

Saturday, October 3, 2026

10am to Noon





Los Angeles
Department of
Water & Power



Alpha | **BEST**

Welcome!

Information and Updates

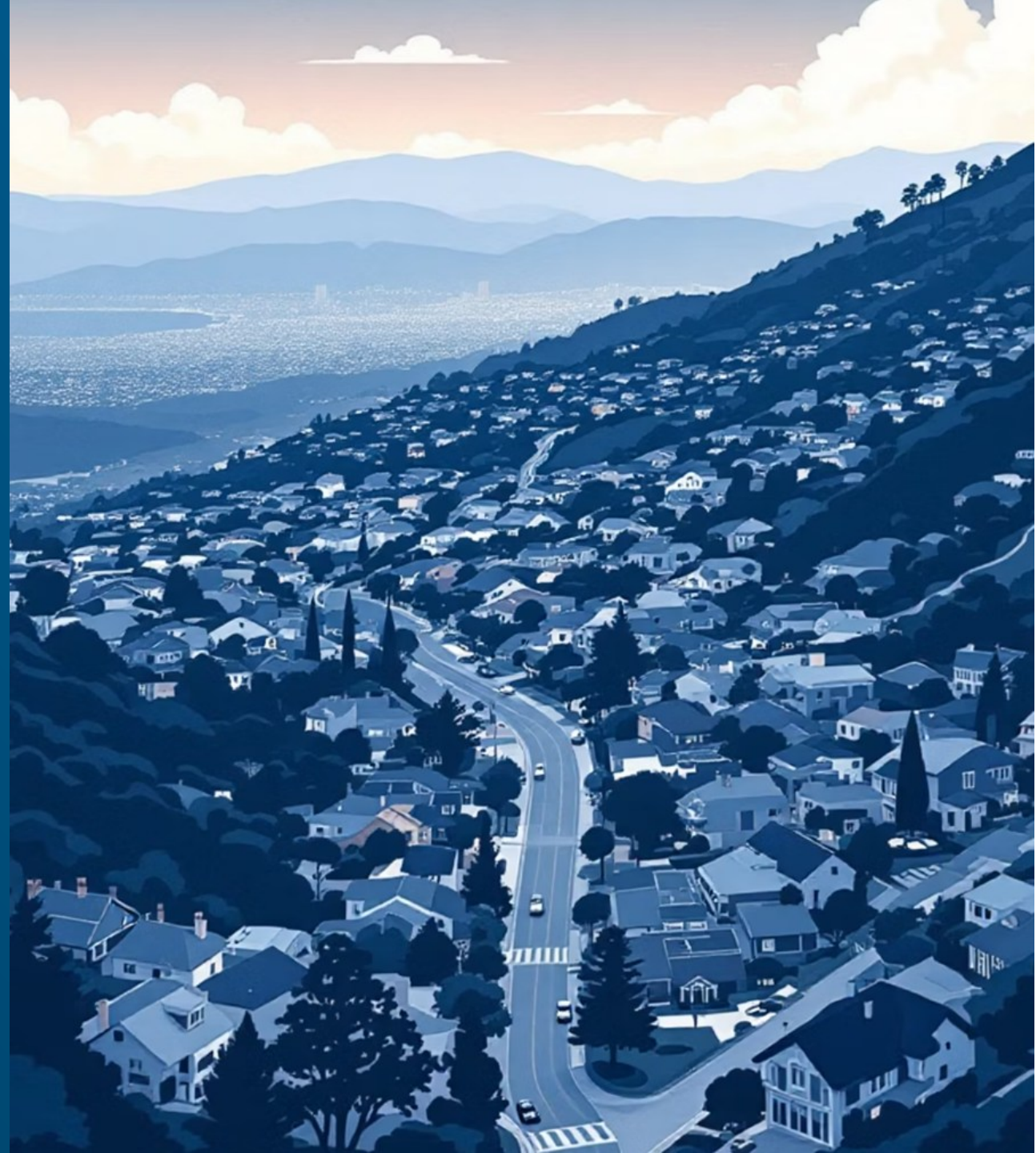
- AlphaBest Community Updates
- Undergrounding in Alphabets
- Property Lines and Rights of Way
- Power New Business Rebuilding Support & Resources
- Home LA

Q&A

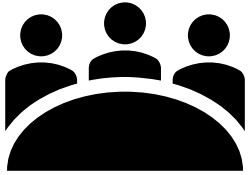
- From Registration, Submit Additional Questions on Cards & Zoom Q&A Portal

Open House Stations

- Power New Business
- Home LA
- Engineering
- Electric Safety Demonstration



Guides for Productive Meetings



Interact
respectfully



Participate in an
active and
focused manner.



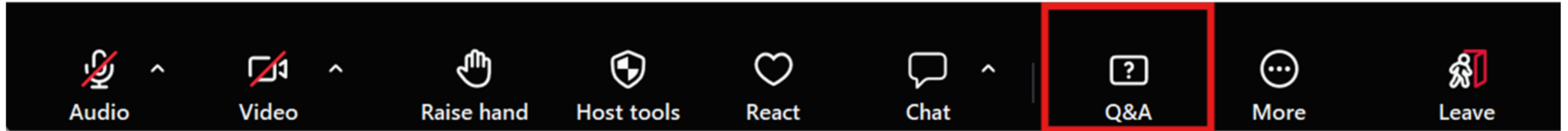
Stay concise to
optimize time for
everyone to
contribute.



Help maintain a
community-
friendly
environment.

Zoom Q&A Process

- Enter your question into the Zoom Q&A feature
- Facilitator will sort questions and present to team for answers





Pacific Palisades Community Council

Serving the Palisades since 1973

Alpha | **BEST**

X

LADWP

NEIGHBORHOOD MEETING

SATURDAY, OCTOBER 3RD, 2026



What is Team Palisades?

Mobilizing neighbors to rebuild and support our community

groups Who We Are

We are all your neighbors.

Formed after the fire, neighborhood by neighborhood, block by block.

We mobilize to share trusted resources and support each other to build back stronger together.

connect_without_contact Connect With Your Block

If you need to be connected with your block captain, reach out directly and we will get you connected.

BLOCK CAPTAIN LIAISON

May Sung

may@teampalisades.org

December 15, 2025

Last week, members of the LADWP executive team met with representatives from the Palisades community, including contractors, and other attendees involved in rebuilding efforts, to listen to concerns and provide information on next steps regarding undergrounding utilities in Pacific Palisades.

The information shared included:

- LADWP remains committed to undergrounding electrical utilities in the Palisades, with the understanding that there may be areas where it is unachievable due to terrain or other technical challenges. Further, LADWP aims for block-level undergrounding, but if some property owners do not have adequate utility to provide the required easements, or there is a vehicle way remain for those parcels/streets. The team is developing a timeline for when the work will begin and expects that it will be ready for review in February 2026.
- In April, LADWP began constructing a 0.5-mile combined conduit system that will serve as the backbone for expanding the distribution station and preparing 12 kV distribution mainlines ready to support the undergrounding of commercial and residential services. So far, 11.5 miles of trench and 32 Substructures have been installed. Construction was temporarily paused to transition to a new contractor. New work is expected to resume in late this month.
- Load Block 5, known as the Alphabets, is currently estimated to be the first residential undergrounding project. LADWP will begin coordinating with the community to develop a schedule for the start of the rebuilding.
- LADWP continues to meet with the community to listen to concerns and address any questions or concerns.
- LADWP continues to pursue federal and state funding for utility undergrounding.
- Residents and builders working on rebuilding projects in the Palisades should continue to follow LADWP's guidance for installing residential service panels known as "combo panels", which provide overhead and underground service entrances. Additionally, we request that you stub out your panel and run underground conduit 30 inches below gutter grade to the front of the property line where crews will connect at a later date. The conduit termination point will be 3 feet from side property line. Customers are allowed two 90-degree conduit bends and one 45-degree conduit bend on private property. Please see attached for reference.

- LADWP continues to work with City agency partners to discuss and determine the feasibility and cost of undergrounding and placement of equipment in the public right of way. This consultation does not impact rebuilding schedules for individual properties, which will continue to be reviewed by LADWP. [Fact Sheet](#).
- We urge all residents and builders to utilize the Unified Utilities and Rebuild Center (UUROC) currently located at 3931 South Topanga Canyon Boulevard, Malibu, CA 90265 and soon relocating closer to the community at Marquez. The new Palisades Inspections and Permitting Support Center is currently under construction and is scheduled to open in early 2026 at 16925 Marquez Avenue, in the heart of Pacific Palisades. The center will serve as a community hub for technical and logistical questions related to rebuilding efforts. To better support the region and expand services, City staff will relocate UUROC to this new facility, while the Sawtelle One-Stop will remain open. Represented at the new facility will be: The Los Angeles Department of Building and Safety, The Los Angeles Department of Water and Power, the Bureau of Engineering, and the Los Angeles Fire Department. By situating resources closer to where the work is taking place, we aim to maintain momentum and keep our focus on the long-term recovery of the Pacific Palisades. We remain committed to working together with the community to rebuild the Pacific Palisades. Our hearts and minds are with you all.

**WE STARTED THE SIGNATURE GATHERING AUGUST 5TH, 2026.
WE GATHERED 1844 SIGNATURES IN SUPPORT OF
UNDERGROUNDING IN THE ALPHABETS THROUGH THE BLOCK
CAPTAINS SYSTEM. THIS LETTER CONFIRMING LADWP'S
COMMITMENT TO UNDERGROUNDING ON DECEMBER 15, 2025.
THIS WAS COMMUNITY ENGAGEMENT.**

Another success of our engagement. Fee Waiver Refund starting for Eligible Projects! Thank you to Mayor's Office and CD11!

Refund checks are being issued and separate department updates are underway

payments LADBS Refund

LADBS will issue refund checks for applicants who paid a permit fee.

WHAT TO LOOK FOR

Check from City Of LA

Only an application number will be listed on the check.

mark_email_unread LAFD & BOE

LAFD and BOE (grading) will reach out separately regarding their process.

COMMUNICATION METHOD

Direct Email Notification

Please check your inbox regularly for department updates.

account_balance LAUSD & State Fees

LAUSD and State Impact Fees remain required for applicable development projects.

FEE STATUS

Fees Still Required

These impact fees are separate from city fee waivers.



FIREWISE USA®
Residents reducing wildfire risks

Firewise USA®

Residents reducing wildfire risks

[VISIT WEBSITE](#)

Alphabets is becoming a Firewise Community

A huge thank you to all our active volunteers.

CURRENT TASK FORCE MEMBERS:

- | | |
|--------------------|---------------|
| ✓ Amy Call | ✓ Liz Jones |
| ✓ Patty Detroit | ✓ Lynn Miller |
| ✓ Susie Fitzgerald | ✓ May Sung |

Update:

Submitted and waiting for approval

[Proposed 3-Year Plan →](#)

Security Sign Up Announcement

Let's protect our neighborhood by signing up for ACS security

assignment

REGISTRATION & SUPPORT

1. Sign Up Online

<https://acssecurity.com/alphabet-streets/>

2. Technical Assistance

If you run into any issues during sign-up, contact Michelle directly:

Michelle.Haffey@acssecurity.com

ARMED RESPONSE BY
ACS
MONITORED 24/7
POWERED BY ALERT

Alphabet Streets Dedicated Patrol Program
PACIFIC PALISADES

BY INVITATION — ALPHABET STREETS RESIDENTS

The more neighbors who join, the more patrol we put on your street.

A dedicated, armed ACS officer and marked patrol vehicle assigned to the Alphabet Streets — and only the Alphabet Streets. Patrol hours are funded collectively: every household that signs on adds coverage for everyone. Reserve your place now. Nothing is charged until the neighborhood reaches the level that puts the first car on the street.


Collective
Neighborhood
Effort


SCAN TO JOIN


Dedicated,
Immediate
Coverage

OR VISIT: <https://acssecurity.com/alphabet-streets/>
QUESTIONS? CALL: 310.475.9016
EMAIL: Michelle.Haffey@acssecurity.com

Level 1: 1st Patrol Car

Level 2: Extended Hours

Level 3: 2nd Patrol Car

NO UPFRONT CHARGE. You are only charged once the first patrol vehicle is deployed on the Alphabet Streets.

PROGRESS TOWARD COVERAGE FUNDING

\$16,325/mo committed



54.4% of the way to **\$30,000/mo (Level 2 (One Car, 16 hrs/day))**

Launch threshold met!

FUNDED: Level 1 — 8 hrs/day · One Car

\$13,675

REMAINING TO LEVEL 2 (ONE CAR, 16 HRS/DAY)

\$16,325

COMMITTED MONTHLY
PATROL

103

SIGNED PROPERTIES

\$3,850

PIPELINE MONTHLY
PATROL

25

CONTRACTS
OUTSTANDING

18

NOT INTERESTED

0

CALLS REQUESTED

PPCC NORC Survey

Will come as an email-slow roll-out



assignment About the Survey

PPCC is partnering with NORC at the University of Chicago to launch a follow-up community survey, building on the important data obtained in the survey conducted in 2025.

We hope everyone will participate so that the community's priorities and preferences can be understood as we continue to recover and rebuild. PPCC will use the findings to advocate for policies and resources that reflect the community's values and vision.

mark_email_unreadWhat to Look For

A letter advising residents of the survey invitation is being sent. Please look for this letter and a separate email invitation in the coming days.

Sender Email Address

ppccstudy@norc.org

Contains instructions on how to contact NORC if you don't receive the invite.

redeem

Participation Thank-You

\$5 Amazon gift card or for charity



2026 COMMUNITY AWARDS | CALL FOR NOMINATIONS



CITIZEN OF THE YEAR

- Honors long-term, steady volunteer service.
 - Honors extraordinary recent accomplishment.
 - Voluntary, non-business related role.
For adult residents.
- NOMINATION MUST INCLUDE:**
- (a) extraordinary recent accomplishment description.
 - (b) steady, reliable, long-term service summary.



GOLDEN SPARKPLUG

- Honors original ideas ignited into community action.
 - Adults & youth eligible.
 - Current/prior year projects.
- Voluntary work, non-
Nominee can be residents, property owners, or business operators, and Nomination must include the above

NOMINATION INSTRUCTIONS:

submit in writing via email to info@pacpalicc.org

DEADLINE: | 5:00 PM | Saturday, October 17th, 2026

Pacific Palisades Community Council

Citizen of the Year and Golden Sparkplug Awards Nominations

(Pacific Palisades, CA – September 26, 2026) Pacific Palisades Community Council (PPCC) is pleased to announce that nominations are now being accepted from the community for the 2026 Citizen of the Year and Golden Sparkplug Awards, to be presented at our Awards Gala on **December 10, 2026** (venue and additional details to come)!

Nominations must be submitted by email to info@pacpalicc.org. The deadline for receipt of nominations is **5pm on Saturday, October 17, 2026**.

The **Citizen of the Year Award** honors long-term, steady, reliable and continuing outstanding volunteer service as well as a recent extraordinary accomplishment by an individual that resulted in a substantial benefit to the Palisades community at large. The recipient must be an adult resident of the Palisades at the time the accomplishment and long-term services were rendered.¹

The **Golden Sparkplug Award** honors those citizens who ignite original ideas and projects into community action that benefit Palisadians throughout the community. The project must have been initiated, in progress or completed during the current or prior calendar year. Adults and youth are both eligible, and must either reside in, own real property in, or operate a business in the Palisades at the time the services were rendered (*see fn. 1 below*).

In the case of both Awards, **the services, accomplishment or project must have been voluntary and not related to nor a beneficial outcome of the nominee's business, profession or occupation**. Neither Award can be given to PPCC board members based on services directly related to their responsibilities as board members, although such services may be considered as a qualifying factor in the case of nominees for the Citizen Award. The Award recipients are based on the quality of work and benefits achieved, not the quantity of nominations.

Please note: **"Pride of the Palisades" distinction is discretionary** and may be bestowed from time to time only in exceptional circumstances, as determined by the Awards Selection Committee. **Nominations from the public are not sought for Pride of the Palisades honors** (see Awards Guidelines linked below).

For further information about Awards requirements, email info@pacpalicc.org, or visit <https://pacpalicc.org/index.php/awards-guidelines>.

Allison Holdorf Polhill
President, PPCC

Wildfire Prepared Home will get you insurance!



WILDFIRE PREPARED
— A PROGRAM OF IBHS —

wildfireprepared.org

ADDITIONAL REQUIREMENTS FOR PLUS

- ✓ Cover gutters.
- ✓ Enclose eaves.
- ✓ Install noncombustible siding.
- ✓ Upgrade windows & doors.
- ✓ Upgrade to a noncombustible deck.
- ✓ Move accessory structures at least 30 feet away.
- ✓ Remove parallel fencing.

BASE REQUIREMENTS

ROOF

- ✓ Ensure the roof covering is Class A fire-rated & maintained clear of debris.
- ✓ Choose noncombustible gutters & downspouts.

BUILDING FEATURES

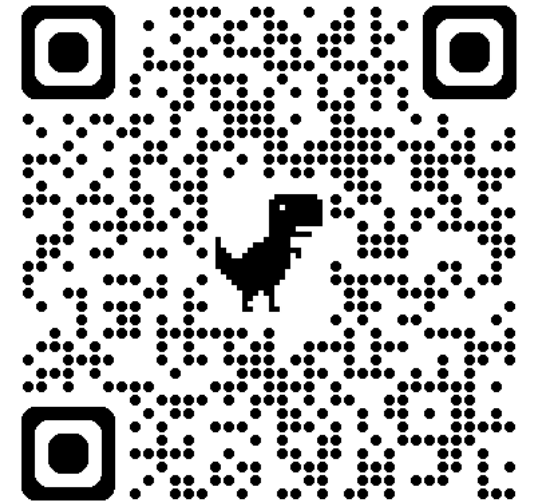
- ✓ Install flame- and ember-resistant vents or 1/8-inch metal mesh over vents.
- ✓ Ensure 6-inch vertical noncombustible clearance at the base of exterior walls.
- ✓ Clear & maintain the underdeck area; enclose low-elevation decks.

0-5 FOOT NONCOMBUSTIBLE ZONE

- ✓ Establish a **0-5 foot noncombustible zone** around the home and decks; remove overhanging branches; replace combustible fences within 5 feet.

5-30 FOOT DEFENSIBLE SPACE ZONE

- ✓ Maintain yard with spaced vegetation, structures, & other connective fuels; clear debris; remove firewood.
- ✓ Move structures at least 10 feet away & maintain a 0-5 foot noncombustible zone around them.



To All General Contractors & Subcontractors

BE A GOOD NEIGHBOR: OUR COMMUNITY COMMITMENT



SAFE TRAFFIC

Do not block street during peak traffic hours.
And park on site whenever possible.



**CLEAN YOUR SITE
AND OBSERVE PERMITTED
CONSTRUCTION
HOURS.**



MATERIAL STORAGE PERMIT



TRASH PICK-UP COOPERATION

alpha | BEST

TeamPalisades
We're going home.



Pacific Palisades
Community Council
Infrastructure Committee

www.cleanwebsite.com

KEEP SITE & SURROUNDINGS CLEAN

PLEASE PICK UP YOUR TRASH AND CLEAN UP YOUR CONSTRUCTION DEBRIS AROUND YOUR SITE.

BE A GOOD NEIGHBOR

Please be a good neighbor during this construction process! We appreciate your cooperation and partnership.

⚠ URGENT HEALTH & SAFETY NOTICE

WE ARE CURRENTLY EXPERIENCING A VERMIN INFESTATION ISSUE IN THE ALPHABETS — WE DON'T NEED ANOTHER PANDEMIC!

THE LONGEST TABLE®

RETURNS TO PACIFIC PALISADES!

It's FREE! Bring your lunch.
Gather neighbors, family & friends!



Sun. Oct. 4th 2026 12-2pm
Pampas Ricas Blvd. between Sunset & Chapala
Register now!

**SHERWIN
WILLIAMS®**

TeamPalisades
We're going home.

Sherwin-Williams X Team Palisades

PAINTING OUR NEXT CHAPTER: A COMMUNITY REBUILD LUNCH

complimentary color consultation

Tuesday
October 6th

11:30AM - 1:00PM

520 Palisades Dr.,
Pacific Palisades, CA
90272

In celebration of our new local showroom
launch to support community rebuild.

RSVP REQUIRED



Scan to RSVP

TeamPalisades
We're going home.

Westedge
DESIGN FAIR

You're Invited to join us in **THE REBUILD CONNECT LOUNGE**

Welcoming Homeowners Rebuilding after the Palisades Fire



Access Resources
for the Rebuild



Explore the
Latest in Design

DATE: Friday October, 30th to Saturday October 31st, 2026

TIME: 10am to 6pm

LOCATION: Barker Hanger, Santa Monica



1-2pm DAILY: INTIMATE COMMUNITY CONVERSATIONS

Regarding Alternative Rebuild Methods and IBHS/Insurance concerns

****SATURDAY MAIN STAGE PANEL (Oct. 31st, 4:30-5:30pm):
THE STATE OF THE REBUILD****

Complimentary Pass
for all Palisadians
Scan QR code to join



[Guest Pass LINK](#)

You must register. There will be NO WILL-CALL this year

NEXT MEETING

alphaBEST Neighborhood Meeting



MARK YOUR CALENDAR

Monday, October 26th, 2026

SPECIAL NOTICE

This will be the last neighborhood meeting of the year.

If you want to keep posted on the happenings around the Alphabets, we have an alphaBEST Instagram account

Stay connected and get the latest updates from our neighborhood community



@alphabest1921

Follow us for event photos, meeting highlights, and important local announcements directly in your feed.

#Thealphabetstreets #alphaBEST

[instagram.com/alphabest1921](https://www.instagram.com/alphabest1921)



SCAN TO FOLLOW

Scan with your phone camera

LAST THOUGHT

What is my favorite thing about the Alphabets?

Other than that we are the **alphaBEST**?



**“We don’t whine and complain,
we focus and get things **DONE!**”**

So let’s be respectful and collaborate together

Zoraya Oliver-Griffin

Chief Resiliency and Emergency Officer

Undergrounding in the Pacific Palisades

Theodore Zeiss

Deputy Incident Commander, Pacific Palisades

Existing Distribution System in the Palisades

Current temporary electric distribution system is ready to serve customer demand.

Undergrounding schedule will not impede homeowner/property owners rebuild plans.

Existing Underground: 27 miles

Existing Overhead: 45 miles



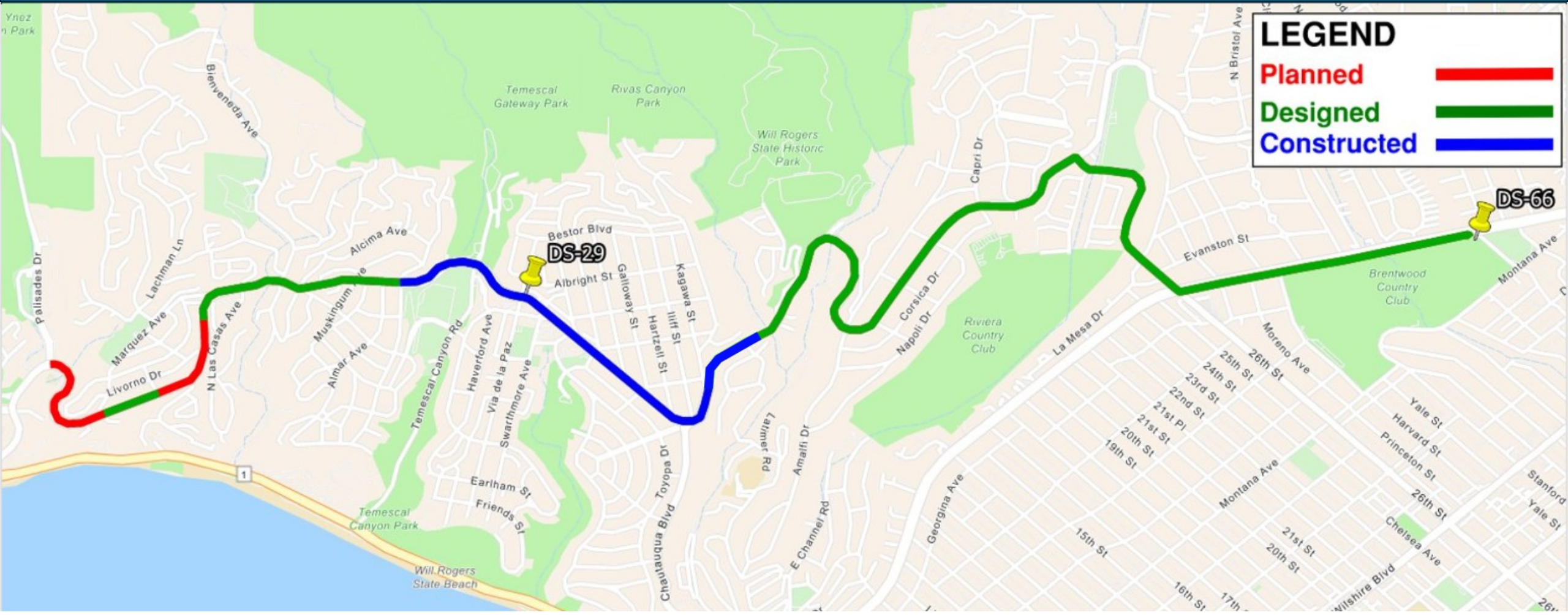
Planned Modernization and Undergrounding Work

- **Undergrounding** – Up to 45 miles of overhead lines where feasible (12 kV)
- **Sunset Corridor** – Utilizing combo system to increase system capacity & enable upgrade to 12 kV
- **Distribution Station (DS) 29** – (in Alphabets area), Upgrade will right size capacity to meet anticipated customer power demand



When all work is done, the local distribution system will almost double the current capacity, enhanced to serve current and future needs.

Progress on Sunset Distribution Corridor

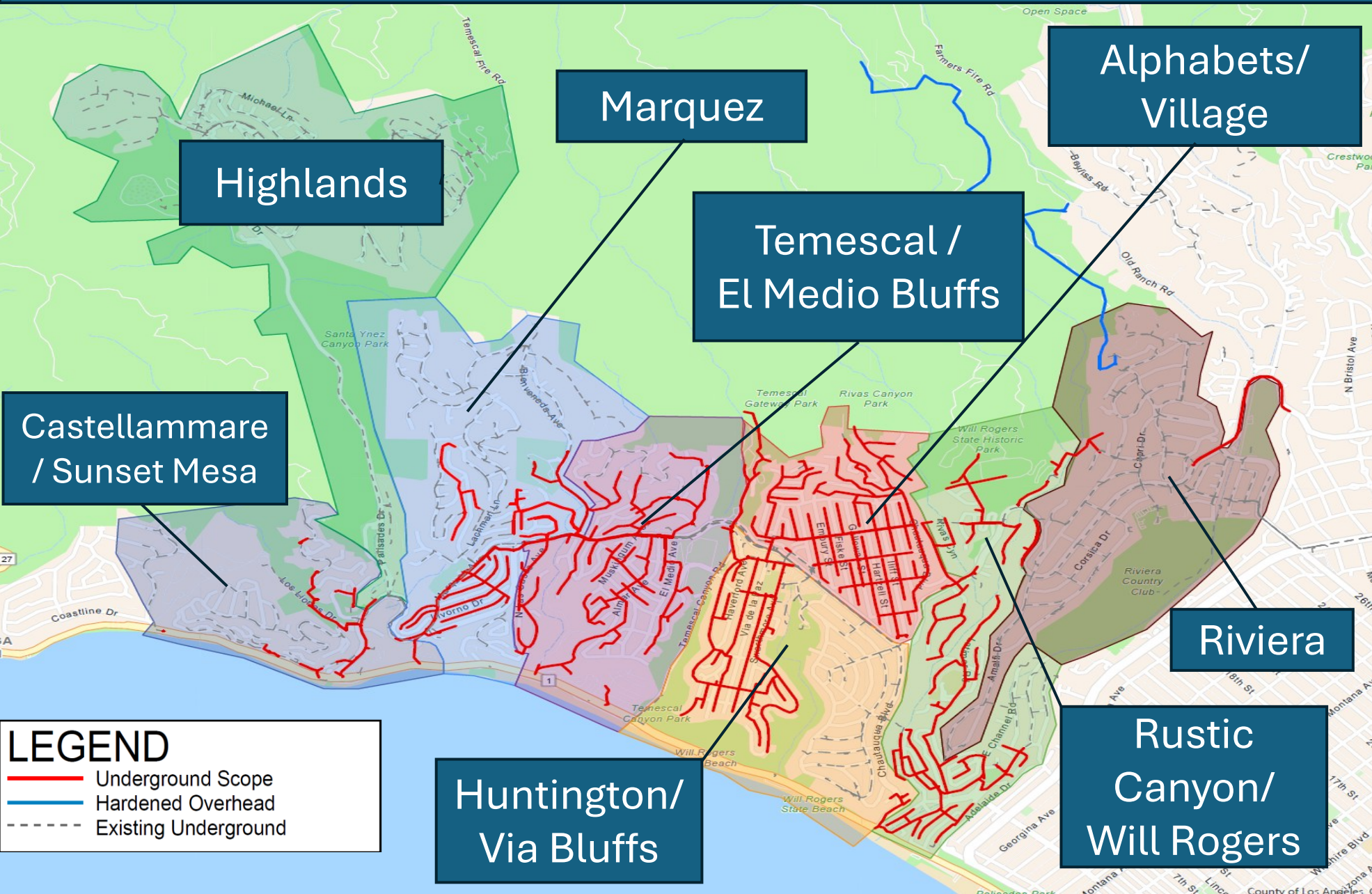


Undergrounding In the Neighborhoods

Scope and Sequencing

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Undergrounding in the Neighborhoods

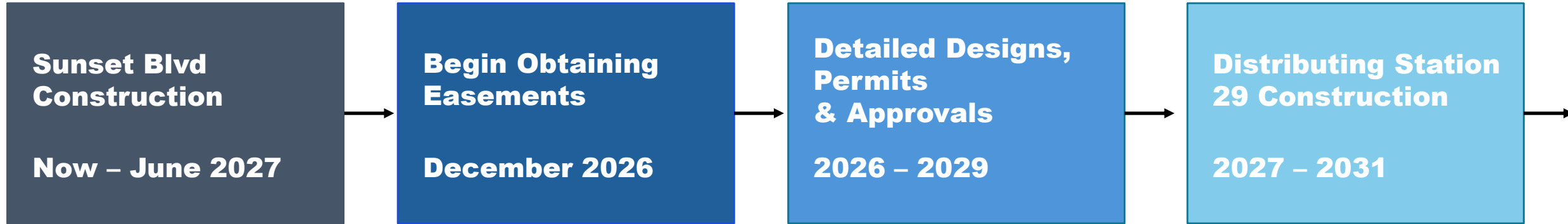


LEGEND	
—	Underground Scope
—	Hardened Overhead
---	Existing Underground

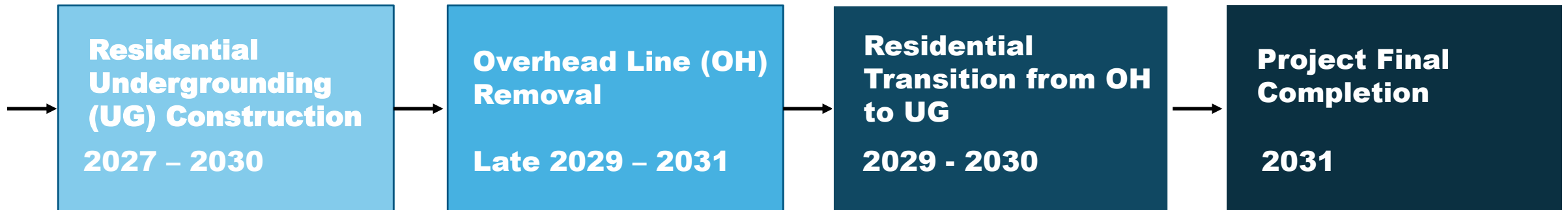
Project Area	New UG Miles
34.5kV DS-66 to DS-29	6.0
12kV DS-29 to Palisades Dr (West)	2.6
12kV DS-29 to Allenford Ave (East)	3.9
Sunset Corridor Total (Miles)	12.5
Alphabets / Village	10.3
Huntington / Via Bluffs	6.5
Temescal / El Medio Bluffs	11.6
Rustic Canyon / Will Rogers	10.0
Marquez	5.9
Riviera	0.4
Castellammare / Sunset Mesa	0.5
Highlands	-
Neighborhood Totals (Miles)	45.2

Undergrounding in the Palisades: Milestones

2026 – 2028 · Design, Procurement & Permitting Phase

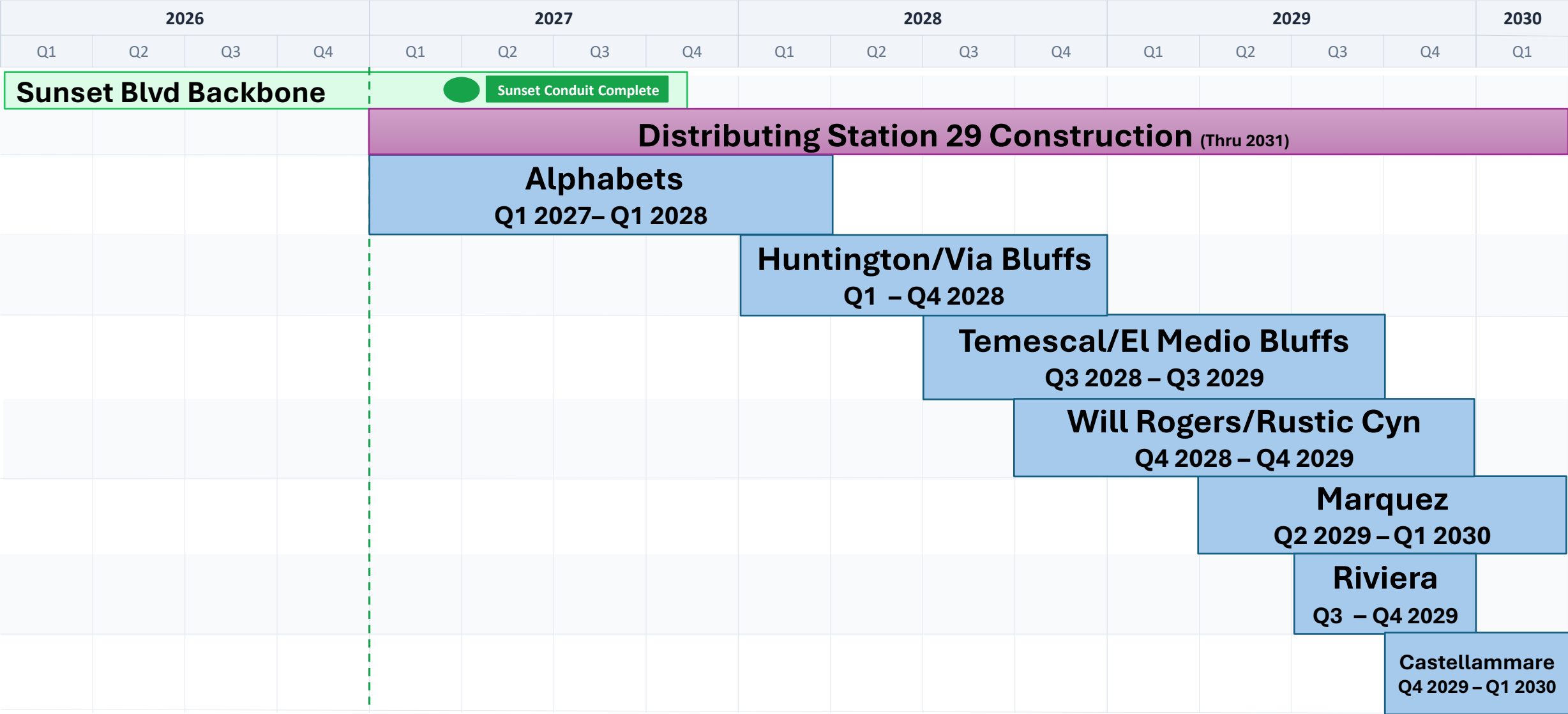


2027 – 2031 · Construction, Installation & Completion Phase



** Dates shown are planning targets and can shift based on access, permitting, supply chain, and field conditions.*

Construction Schedule



Underway Conduit Construction Station Construction

* Dates are planning targets subject to change based on access, permitting, supply chain, and field conditions.

6-Month Look Ahead*

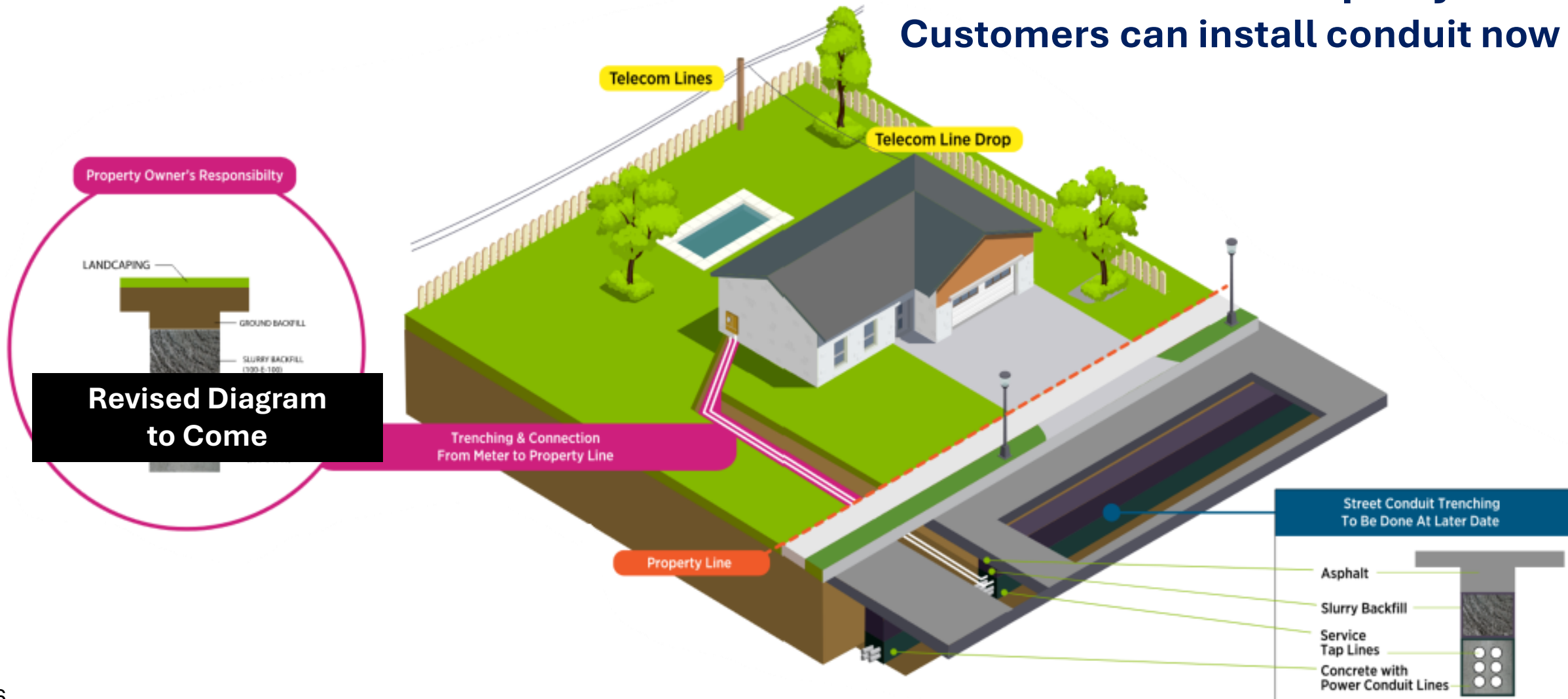
- **Quarter 4, 2026 — LADWP Board Review:** LADWP Board of Commissioners approval required for delegated authority to obtain easements for above ground equipment.
- **Quarter 4, 2026 — Property Owner Outreach:** Once Board authority is in place, LADWP will begin outreach process to property owners for Easement agreements.
- **Quarter 4, 2026 — Underground Distribution Contractor Awarded:** The construction contractor for residential undergrounding is selected.
- **Quarter 1, 2027 — DS-29 Outdoor Section Demolition Begins**
- **Quarter 2, 2027 – Sunset Conduit Construction Complete**



Undergrounding Approach

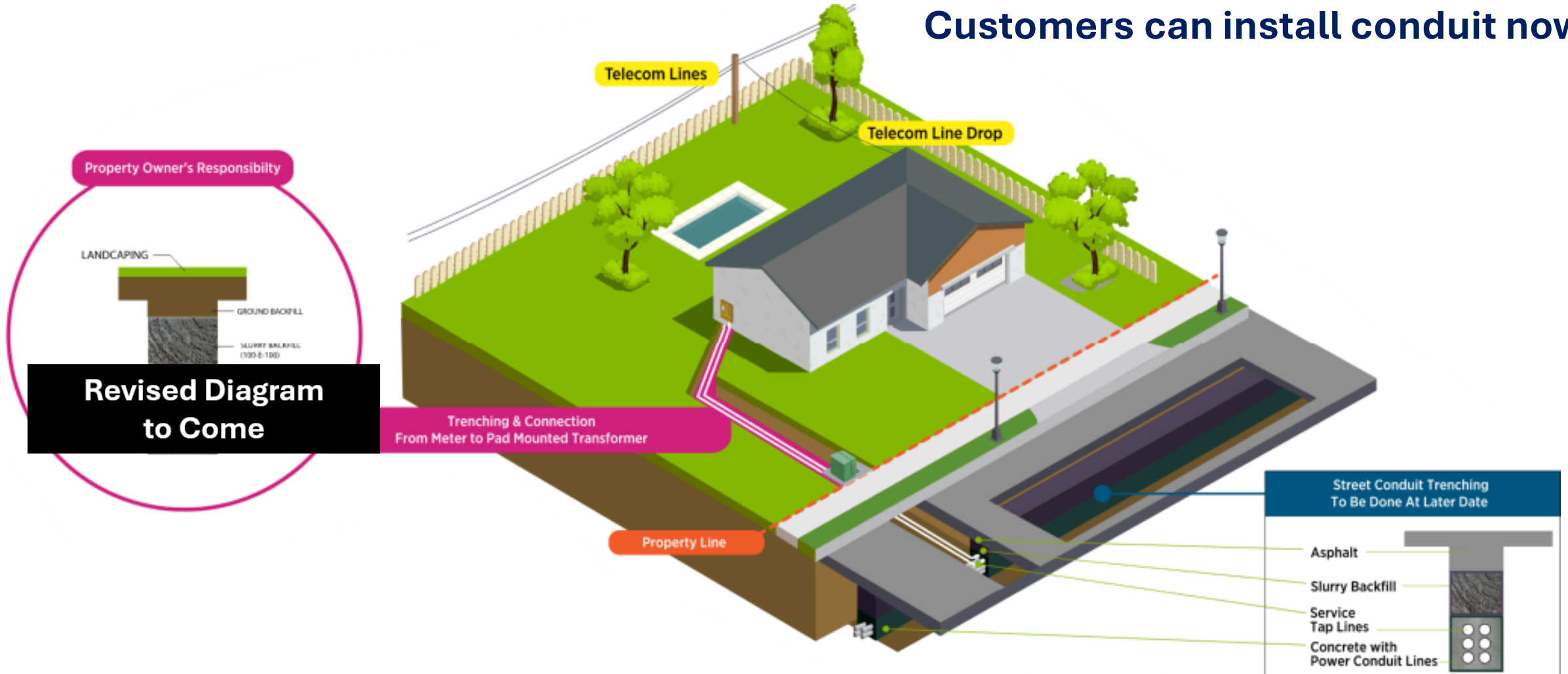
Scenario: Overhead from Backyard to Front Yard Underground

Meter to Property Line
Customers can install conduit now



Scenario: Overhead from Backyard to Front Yard Underground

Meter to Pad-Mounted Transformer Customers can install conduit now

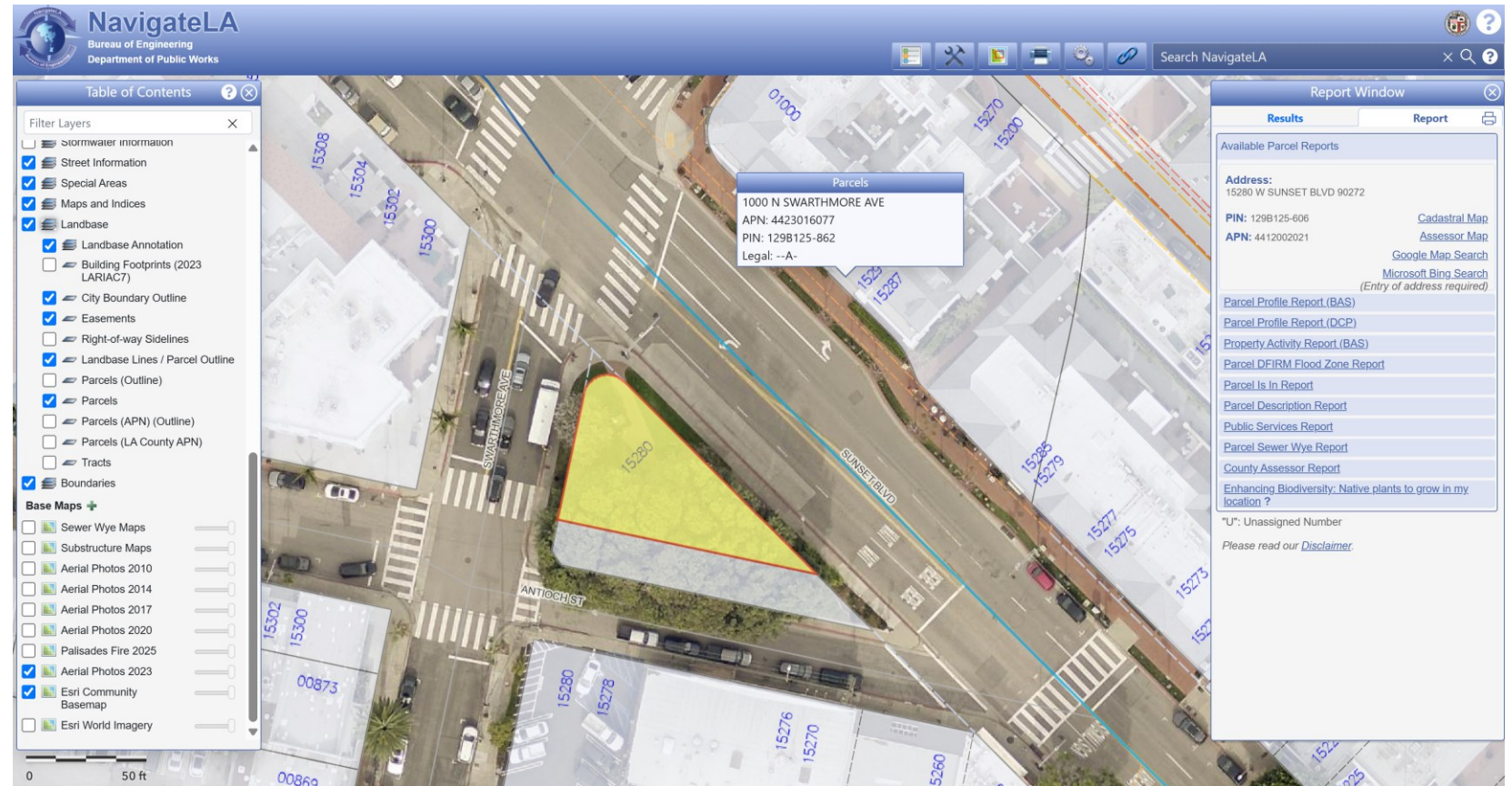


Sample Above Ground Equipment



Finding Your Property Line and Public Right-of-Way

- Finding Your Property Line Via NavigateLA:
NavigateLA.LaCity.org
- Step-by-step instructions available at the Engineering Station
- LADWP will conduct field surveys to confirm all measurements.



Power New Business

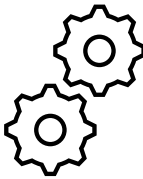
Daniel Rostom

Manager of Electrification Transportation

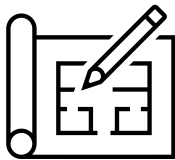
Power New Business: Rebuilding Support



Increased Crews and Equipment



Increased Design & Engineering Capacity



Coordination & Standardized Designs

Permanent and Temporary Power Requests



Pacific Palisades Permanent Power Checklist

Future Underground Conduit Residential

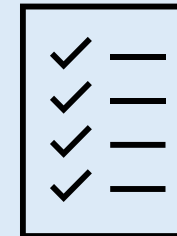
Customer Responsibilities

- ☐ Confirm service scope: request is 400A or less and single-phase.*
- ☐ Apply to LADWP for meter spot.
- ☐ Install dual-feed combo panel.
- ☐ Contact LADWP ESR to schedule a construction meeting for underground conduit.
- ☐ Contact Dig Alert at 811 to mark underground utilities.
- ☐ Follow ESR instructions to install future undergrounding conduit.
- ☐ Once conduit is approved, backfill trench (per ESR instructions).
- ☐ Schedule mandrelling with the ESR.
- ☐ Install dead end and lead plug.
- ☐ Request final inspections and Power Releases from LADWP and LADBS.

LADWP Responsibilities

- ☐ Provide the meter spot.
- ☐ ESR provides guidance and performs inspections, issuing approvals or required corrections.
- ☐ Once approved by both LADWP & LADBS, Work Request is sent to district crews to install and energize the meter/service.

Residential Rebuild Check Lists



Temporary Power

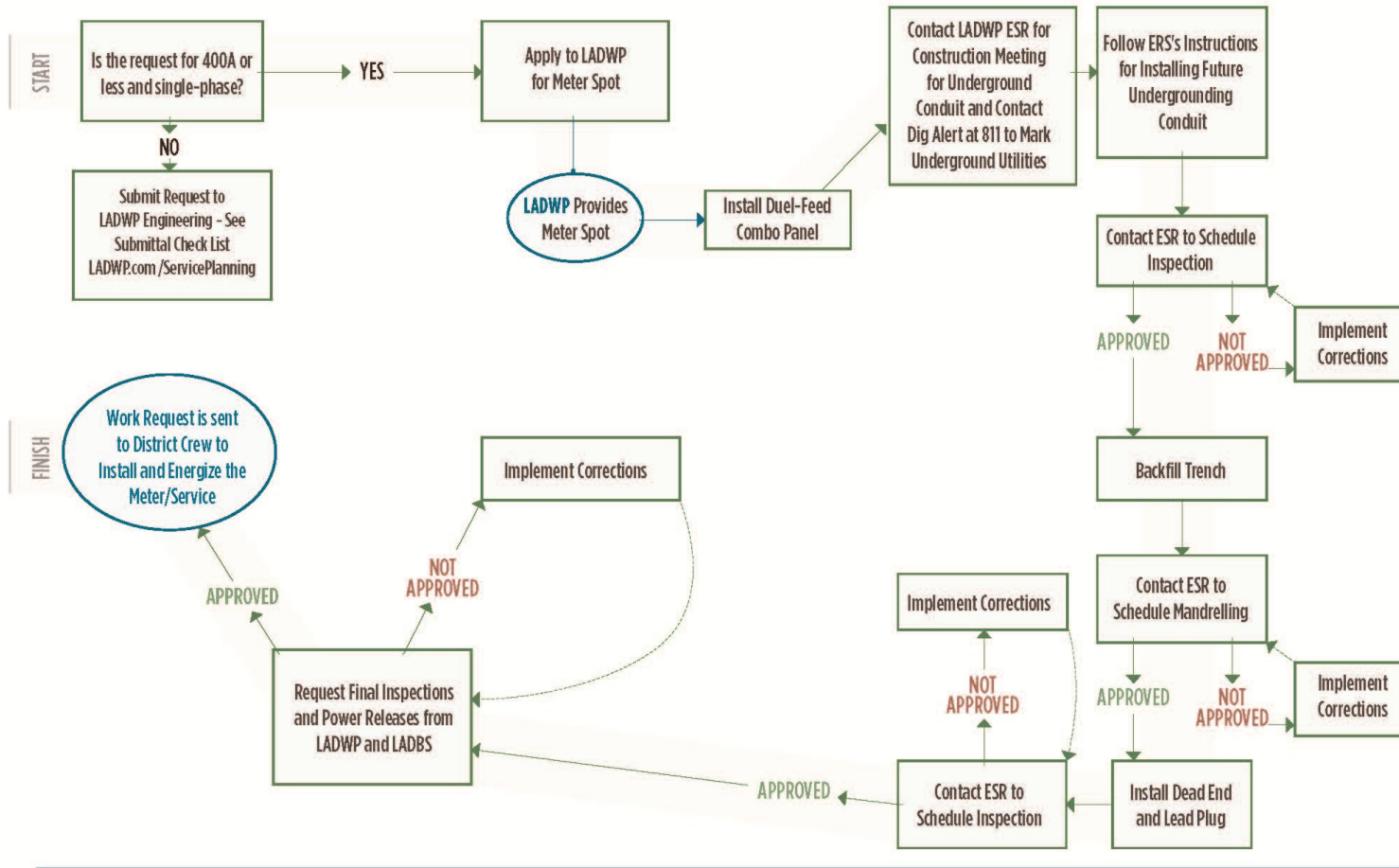
Overhead
Underground

Permanent Power

Future Underground Conduit

Permanent and Temporary Power Requests

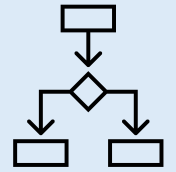
Permanent Power Service: Future Underground Conduit Residential



Residential Rebuild Flow Charts

Temporary Power
Overhead
Underground

Permanent Power
Future Underground Conduit



Abbreviations

LADWP = City of Los Angeles Department of Water and Power
LADBS = City of Los Angeles Department of Building and Safety
ESR = Electric Service Representative

Legend

LADWP RESPONSIBILITIES - ○
CUSTOMER RESPONSIBILITIES - □

Fast Facts

- Ensure you have your **pre-construction meeting** with your assigned ESR **before installing any conduit**
- **Request temporary service removal** when creating permanent service account
- **Please have address visible in front of home** so we can locate your property
- **Allow 48 hours** after home is energized before calling 311 to setup trash service



Process Optimizations

- Streamlined future underground conduit process
- Expedited engineering review
- Early Conditional Meter Spots



New Business Concierge

- Dedicated Concierge Support team has been added to Palisades
- PalisadesConcierge@ladwp.com
- Resource for customers provided as single point of contact
- Optional contact, not mandatory
- Concierge will coordinate with engineering as needed



Home LA

Maychelle Yee
Utility Services Manager



HOME LA

High-performance Optimized Modern Electrification for Los Angeles

Provides financial incentives for residential and low-rise multifamily new construction projects to build all-electric

At this time, participation is limited to property owners rebuilding homes substantially damaged or destroyed by the January 2025 Palisades, Hurst, Kenneth, Archer and Sunset Wildfires. Program will be expanded to additional participation as resources become available.

www.ladwp.com/homela Email: homela@ladwp.com





HOME LA

Whole Home

Receive bundled incentives per dwelling type when building all electric.

Must electrify all four end use categories

Express

A la carte electrification

Receive incentives on:

- Heat Pump HVAC
- HP Water Heaters
- HP Clothes Dryers
- All Electric Cooking Equipment

Bonus Measures

May qualify under both Whole Home & Express paths when building all electric.

Receive incentives on:

- Whole Home Battery
- Ultra-low GWP Refrigerant HPWH

LADWP Water Conservation Incentives Also Available!

Thank you!

For more information:
LADWP.com/Palisades

PalisadesRebuild@LADWP.com

Q & A

Thank You for Your Questions



Los Angeles
Department of
Water & Power



Alpha | **BEST**

Welcome!

Information and Updates

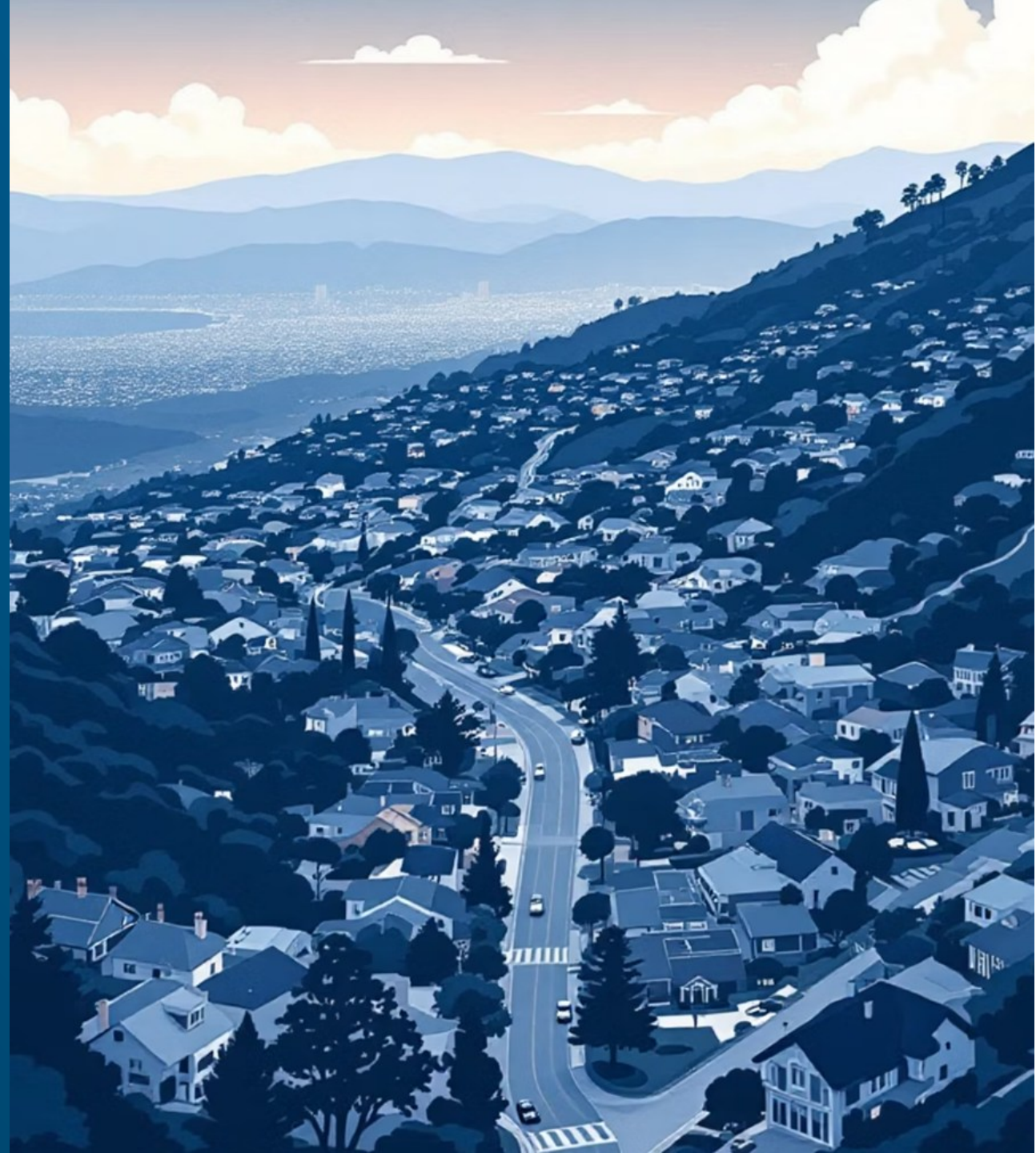
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Back-Up Slides

Scenario: Existing Properties

Without On-Property Underground Trenching

